

Business outcomes

- Meet your identified business needs with the SAP Customer Data Cloud solution design
- Reduce time for deployment, future upgrades, and maintenance through actionable recommendations provided by SAP solution experts
- Gain confidence in the solution with a standardized design that minimizes customizations

Business relevance

- Comparison and analysis of your SAP Customer Data Cloud solution against SAP best practices and implementation experience
- Planning to lead your own deployment or use a systems integrator
- Experiencing post-implementation business challenges related to solution design or want to expand solution usage

Deliverables and time frames

The design review service for SAP Customer Data Cloud:

- Reviews the business requirements and the related technical design plans
- Conducts a maturity assessment of the solution architecture with a focus on performance, stability, and scalability
- Performs workshops to identify solution design improvement recommendations

This service is fixed scope and fixed fee and is delivered remotely over two weeks.

Related products and services

Products

SAP Customer Data Cloud

Services

Explore related service for SAP Customer Data Platform on SAP Store

Learn more

- Overview of SAP Services and Support
- Service scope document
- Contact your account manager or your services account executive

