Exhibit 1

Scope Document for advisory and review service for SAP Commerce Cloud, composable storefront

This Scope Document is part of the Order Form.

1. DEFINITIONS

1.1. **"Production System"** means a live SAP system used for running Customer's internal business operations and where Customer's data is processed.

1.2. **"Test System"** means an SAP system environment is used for configuration or testing content prior to moving it to the Production System.

2. SCOPE OF SERVICES

2.1. SAP shall provide advisory and review service for SAP Commerce Cloud, composable storefront ("Service/s") to assist Customer with the advisory of the Cloud Service SAP Commerce Cloud, composable storefront.

2.2. The following scope of Services will be confirmed in a kickoff call, which will last maximum 2 hours.

a) Enablement session for business users on the capabilities of the Cloud Service
b) Workshop to discuss recommended practices for extending and upgrading the Cloud Service
c) GAP analysis between the Customer's existing storefront solution and the Cloud Service
d) Provide guidance on migrating to the Cloud Service
e) Execute a code assessment of the Cloud Service prior to go-live
f) Document recommendations for improving the usage of the Cloud Service

2.2.2. Integration Scope

The following SAP standard integration points between SAP systems are part of the scope of the Services.

SAP Standard Integration Point	Source System	Direction	Target System	Description
Storefront	SAP Commerce Cloud or SAP Commerce	<>	SAP Commerce Cloud, composable storefront	The functional scope in this Service will consider the integration between source and target systems.

2.3. Scope Conditions and Boundaries

The following conditions and boundaries apply to the scope of Services.

a) Company code: 1
b) Number of Customer legal entities: 1
c) Number of Cloud Services: 1
d) Number of Cloud Service storefronts: 1
e) System language: English only
f) All business data in the system: English only
g) No more than 8 Customer project team members attend the knowledge transfer workshop

2.4. Prerequisites

Customer shall fulfill the following prerequisites before the start of the Services:

2.4.1. Customer has a valid cloud subscription for SAP Commerce Cloud or license for SAP Commerce.

2.4.2. Customer is running SAP Commerce version 2105 or newer

2.4.3. Customer has determined to use the Cloud Service as the storefront solution

2.4.4. Customer provides access to custom code used to implement Cloud Service

2.4.5. Customer provides access to the following tiered system landscape: Test System

2.4.6. Customer provides the following information:

a) Functional and non-functional specifications documents
b) Role, profile, and security design document
c) Detailed technical design documents, including design documents related to user experience
d) Key design decision logs
e) Architecture documentation, including application, logical, physical, and integration design documents

2.5. Out of Scope

The following is out of scope, including without limitation:

a) Ancillary or other services not expressly listed in this Scope Document
b) Subscription to any Cloud Services or purchase of SAP Software
c) Any development of custom code, updates, or upgrades to SAP products
d) Analysis of as-is business processes not related to Cloud Service outside that listed in the Scope of the Service (2.2)
e) Programs or content to migrate data from legacy systems outside the Scope of the Service (2.2)
f) Data cleansing or data cleanup
g) Customer-specific authorizations, roles, and security concepts. SAP will use the standard authorization content provided with the Cloud Service
h) Any changes required because of pre-existing Customer specific enhancements or developments
i) Any changes required because of quality or values of Customer's master and transactional data
j) Testing in any environment
k) Training services, such as formalized training on the Cloud Service for project team members, training for users or end-user documentation
l) Analysis of code other than the Cloud Service. Analysis of other code required for a Commerce Cloud solution, including but not limited to SAP Commerce, SAP Commerce Cloud integration extension pack, and industry accelerators will not be included.

3. RACI

SAP and Customer agree on the following responsibility matrix of activities.

a) **Responsible (R):** Charged with performing the activities. A mutually agreed project plan may define further details at the work unit level.
b) **Accountable (A):** The Customer has overall accountability for its project and all the activities identified below. Hence, Accountable (A) does not appear for the activities below.
c) **Consulted (C):** Provides input on how to perform the activity and supports the execution of the activity.
d) **Informed (I):** Provided with information.

Activity	SAP	Customer
Services Preparation		
Send Services pre-packaged instructions, templates, and prerequisites list	R	C
Confirm Customer project team	I	R
Hold kick-off call: Communicate the Services, roles and responsibilities, expectations, and schedule	R	I
Conduct initial review of provided documents	R	I
Confirm completion of pre-requisites	R	C
Enablement Workshop		
Review of provided documents, if applicable	R	C
Schedule enablement workshop with Customer	R	C
Provide enablement workshop to Customer	R	I
Upgrade & Extensibility Workshop		
Schedule Upgrade & Extensibility workshop with Customer	R	I
Provide Upgrade & Extensibility workshop to Customer	R	C
GAP Analysis and Migration Guidance		
Provide questionnaire to Customer and schedule workshop	R	C
Answer questionnaire	I	R
Execute gap analysis between existing storefront solution and Cloud Service	R	C
Share recommendations and guidance in workshop with Customer	R	C
Code Assessment		
Provide access to Customer Cloud Service code	I	R
Analyze and review code against recommended practices	R	C
Share results of code assessment	R	I
Schedule up to 1 hour call to cover results of code assessment	R	C
Hand over Deliverables and close Service	R	C

4. SCHEDULE

4.1. The start date of the Services will be mutually agreed between parties within a reasonable time frame after the Order Confirmation.

4.2. SAP may require a lead time of up to 3 weeks to assemble a team. SAP reserves the right not to start the Services until SAP has assembled a team.

4.3. The estimated duration for the Services is dependent on the timeline of the Customer project. Dates where the Functional Scope will be executed will be determined after the initial kick-off call in 2.2. The Customer may elect to combine activities.

5. ORGANIZATION

5.1. SAP Team

5.2. SAP assigns a Services point of contact to the Customer after Order Confirmation.

5.2.1. The SAP team includes the following key roles:

a) Project Manager

b) Technology Consultant

5.2.2. SAP may elect to staff a single resource to serve multiple roles or multiple resources to serve a single role.

5.2.3. SAP team roles are, in general, staffed on a part-time basis.

5.2.4. Services are delivered remotely.

5.3. Customer Team

5.3.1. The Customer team includes the following roles:

a) Project Manager: Single point of contact for SAP. Manages Customer project, including Customer team, project plan, project status, and decision-making process

b) Business Lead: Decision maker. Take responsibility for the Cloud Service satisfying the business needs. Owns business processes, approves the solution, and is the key liaison between the Services, the Customer project, and the business

c) Business Subject Matter Experts: The subject matter expert represents the business and will be involved in issue resolution and data migration

d) Technical Lead: Leads execution of activities that affect Customer systems and data

5.3.2. In cases where it is necessary to assign multiple resources to a single role, Customer shall clearly identify the responsibilities of each resource.

5.3.3. Customer is expected to staff the roles per the time allocations recommended by SAP.

5.4. Governance

5.4.1. The Services will have sponsorship from Customer's senior management, who will be available on a timely and regular basis to monitor the progress and to act as a decision maker for policy decisions.

5.4.2. To facilitate effective communication between SAP and Customer, an SAP and Customer status meeting to clarify open issues and questions will only be scheduled when mutually agreed to.

6. SAP DELIVERABLES AND PROCEDURE

Deliverable	Deliverable Description	Completion Criteria	Deliverable Procedure
Enablement Workshop Content	Copy of slides shared in delivery of enablement workshop	Handover of PDF containing content delivered in workshop	Approval upon completion
Extensibility and Upgrade Workshop Content	Copy of slides shared in delivery of extensibility and upgrade workshop	Handover of PDF containing content delivered in workshop	Approval upon completion
Gap Analysis Report	Report outlining recommendations to migrate from existing storefront solution to Cloud Service	Handover of recommendations report	Approval upon completion
Code Assessment Report	Documentation of the key findings and recommendations from code assessment of Cloud Service, including executive summary	Handover of assessment report	Approval upon completion

7. CUSTOMER RESPONSIBILITIES

7.1. Customer shall cooperate with SAP in good faith so that SAP can deliver the Services. Customer's failure to meet or fulfill any of the specified responsibilities or requirements in this Agreement can result in a delay of the provision of the Services or an increase of fees due.

7.2. In addition to the Customer responsibilities in the GTC, Customer shall fulfill, in particular, the following responsibilities:

7.2.1. General Customer Responsibilities

a) Customer is responsible for the overall management of Customer's project and controls the project realization, process, scope, costs, Customer resources, and targeted solutions

b) Customer shall staff the listed Customer team roles with the requisite skills and knowledge to complete Customer activities

c) Customer shall use reasonable efforts to minimize the change in personnel throughout the duration of the Services

d) If Customer involves third parties, Customer shall manage any third-party resources and be responsible for their acts and omissions

e) Customer shall supply SAP with the names and contact information of key Customer and third-party resources

f) Customer shall be fully responsible for organizational change management of all affected departments

g) Customer shall fulfill and provide listed prerequisites required to perform the Services

h) Customer shall be fully responsible for technology infrastructure that is on premise or hosted by a third party. This includes but is not limited to SAP infrastructure, network and system administration, security, periodic backup and restore activities as required, and server and storage hardware. Required systems shall be available throughout the Services

i) If required to perform the Services, Customer shall enable the use of SAP laptops and mobile devices on Customer's network to SAP's network via SAP's Virtual Private Network (VPN) protocols

j) Customer shall provide technical advice regarding any third-party systems accessible to the SAP team

k) If required to perform the Services, Customer shall review applicable SAP Cloud Service learning materials

l) Customer shall comply with any relevant governmental and regulatory requirements

8. ASSUMPTIONS

8.1. The Services are provided based on the current release version of the Cloud Service that is generally available at the start of the Services delivery. If an update is made generally available during the performance of the Services, any additional planning or configuration required to support the updated release is not included in the Services.

8.2. If not otherwise agreed, the project language and corresponding documentation is in English. SAP documentation will be delivered in English only.

8.3. If not otherwise agreed, Services are provided from Monday through Friday on normal business hours (between 8:00 a.m. – 6:00 p.m.) in accordance with SAP-recognized holidays, observed by SAP's registered office.

8.4. Services are based on a predefined scope and delivery model. In performing the Services, SAP

a) May utilize accelerators

b) Will follow applicable parts of the SAP Activate standard implementation methodology

c) May use software and tools (**"Tools"**) for which all rights of authorship remain with SAP or SAP SE. In case Tools are copied to Customer´s system, Tools and all permitted copies thereof must be deleted at the end of the Services. If, at SAP's sole discretion, Tools are left on the system for documentation purposes, Customer is not permitted to use such Tools for any other remaining purpose. Tools are provided on an as-is basis with no warranty. SAP will not support or enhance the Tools beyond what is provided during the term of the Services.

8.5. Any changes to the scope of Services, whether requested during or after the Services term, shall be subject to a separate Services agreement in consideration of additional fees.